

EUROPEAN HOTEL AWARDS

BOARD'S CHOICE 2026

FOR IMMEDIATE RELEASE

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Bordighera, Italy - 28 September 2026

EUROPEAN HOTEL AWARDS 2026 - 28 SEPTEMBER 2026 - BORDIGHERA, ITALY

FOR IMMEDIATE RELEASE Vasile Chirila' receives Hotel Service Excellence 2026

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Vasile Chirila', Operations Manager at the Grand Hotel del Mare Resort & Spa in Bordighera, has received the Hotel Service Excellence 2026 distinction at the European Hotel Awards. The recognition highlights the operational discipline, coordination and human attention required to translate a hotel's standards into a consistent guest experience.

Service excellence as an operational culture

In a luxury resort, service quality is created across many departments and many moments of the guest journey. The Operations Manager plays a central role in connecting these dimensions, ensuring that standards are understood, teams communicate effectively and the experience remains fluid from arrival through departure.

For Vasile Chirila', the distinction recognises a professional approach based on presence, responsiveness and attention to detail. It also reflects the European Hotel Awards' view that hospitality excellence depends not only on visible facilities, but on the people and operational culture that bring a property to life.

The logic behind Hotel Service Excellence 2026

The European Hotel Awards are not based on public voting, popularity rankings or automated scoring. Their approach is qualitative, holistic and editorial. Hotel Service Excellence 2026 recognises the contribution of a hospitality professional whose operational work supports service consistency, team coordination and the quality of the guest experience.

VASILE CHIRILA' Hotel Service Excellence 2026 Operations Manager - Grand Hotel del Mare Resort & Spa Bordighera, Italy

PRESS & MEDIA CONTACT

European Hotel Awards • europeanhotelawards@gmail.com • www.european-hotel-awards.com