

FOR IMMEDIATE RELEASE

Antoine Le Van named General Housekeeping Manager of the Year 2026

Bordighera, Italy - 28 September 2026

Antoine Le Van, Director of Housekeeping at Hôtel de Crillon, A Rosewood Hotel in Paris, has been named General Housekeeping Manager of the Year 2026 at the European Hotel Awards, recognising a profession that is essential to palace hospitality yet too often remains invisible to the guest.

The distinction celebrates both personal leadership and the exacting operational culture required to maintain one of Europe's most emblematic luxury hotels at the level of detail expected every day, in every room and every guest environment.

The invisible architecture of a palace stay

Overlooking Place de la Concorde, Hôtel de Crillon is one of Paris's historic palace hotels. Rosewood describes the property as a landmark of French history and contemporary culture, with 78 rooms, 36 suites and 10 Signature Suites, including the Grands Appartements.

In a property of this standing, housekeeping is not simply a question of cleanliness. It is the discipline through which comfort, order, discretion, presentation and consistency become tangible. The guest may never see the work itself, but immediately feels when every detail has been anticipated.

Leadership measured through precision and people

As Director of Housekeeping, Antoine Le Van leads a department positioned at the heart of the guest experience. The role requires exacting standards, close coordination with other hotel teams, constant attention to individual preferences and the ability to maintain excellence without allowing the operational complexity behind it to become visible.

It is also fundamentally a people-management role. The quality of a room depends on training, communication, trust, organisation and respect for the teams whose work shapes the most private part of a guest's stay. Sustaining that level of performance in a Palace requires leadership as much as technical expertise.

A recognition for one of hospitality's essential professions

By distinguishing a housekeeping leader, the European Hotel Awards also underline the importance of professions that rarely occupy the foreground of luxury hospitality. The final impression of a great hotel is built through hundreds of precise actions, many of them performed away from public view.

Antoine Le Van's recognition therefore goes beyond an individual title. It acknowledges a demanding operational discipline and the responsibility of transmitting standards that protect the identity, comfort and reputation of a landmark hotel.

The logic behind General Housekeeping Manager of the Year 2026

The European Hotel Awards are not based on public voting, popularity rankings or automated scoring. Their approach is qualitative, holistic and editorial, considering leadership, consistency, service culture, guest experience and the contribution of hospitality professionals to the quality of their establishments.

For Antoine Le Van, General Housekeeping Manager of the Year 2026 recognises leadership expressed through precision, discretion, team development and an exceptional culture of detail - qualities that are fundamental to the experience of Hôtel de Crillon and to the standards of European luxury hospitality.

ANTOINE LE VAN General Housekeeping Manager of the Year 2026 Director of Housekeeping - Hôtel de Crillon, A Rosewood Hotel Paris, France
EUROPEAN HOTEL AWARDS 2026

28 September 2026

Grand Hotel del Mare Resort & Spa - Bordighera, Italian Riviera, Italy
Private international event - by invitation

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